

**EXCA & CTA FAQ: OCTOBER 29-Nov. 1, 2015**

**Q. Do I need Current Coggins &/or Health Certificate for grounds entry at CTA?**

A. Yes, we are requiring CURRENT COGGINS for all horses. **Health certificates for out of state horses only along w/ Current Coggins.**

**Q. When do stall & RV reservations open for our Event?**

A. 30 days prior to actual opening day of event, **i.e. Monday Sept 26th. 8-5 M-F**

**Q. What if I am coming in before Event start date?**

A. No problem, we will write arrival date on your reservation. We will need an ETA (estimated time of arrival) to ensure staff is here or you are given your assigned needs.

**Q. Do I pay for my stalls and RVs when I make reservation?**

A. No, we reserve with a credit card that is not charged until you check in. Cash, check or a credit card in hand must be swiped.

**Q. What if I gave my cc number to reserve?**

A. If paying by credit card, must have one to swipe upon check in.

**Q. Does Circle T Arena keep my credit card on file?**

A. No, all information is shredded after each event.

**Q. What if I have to cancel my reservations?**

A. No problem. We understand horses/humans have life challenges. Call our office M-F 8-5 254-386-3559 and we will cancel your reservation. You may also contact the Arena Manager **Dell Trailor/254-595-2722**

**Q. Are there stall/RV refunds if I decide to leave earlier than what I paid for?**

A. **No.**

**Q. What is a VIP RV & VIP stall?**

A. A VIP RV & VIP Stalls are leased together because your trailer hookup and stalls are close together. **We do not sell them separately.** This setup would eliminate the need for a tack stall as you can saddle from your trailer.

**\*There are 3 sections:**

1. VIP/POOL-by our pool area
2. VIP/Hill - Opposite end of our main parking lot
3. New Barn- Open when all **other areas** are full or for large semi-trucks/trailers. This area was added area behind Arena B up on the small vista between the arena & The Inn. (New name coming)

**Q. What is a regular stall or Regular RV?**

A. These stalls are located in Arena A and Barn B.

A. These RVs are all along the edge of the main parking lot, not including the VIP sections.

A. We have 30 amp and 50 amp. Electric & water only. **No DUMPING, PLEASE!**

**Q. Are all stalls the same size?**

A. Yes, Priefert stalls are 10x10 stalls, solid on the bottom, rails on top. Side by side/back to back

**Q. Can I bring my own shavings?**

A. No, all shavings purchased here, and one bag per stall is required. Even if you lease a tack stall, one bag still required.

**Q. Can I bring panels or tie my horse out?**

A. No, all horses must have a stall if overnighting.

**Q. Do you have hot water at the wash racks?**

A. No.

**Q. Can I stall 2 horses together?**

A. No, the stalls are 10x10 and not big enough for 2 horses. In the event there is a mare/foal/weanling, please discuss these arrangements ahead of time with the Arena Manager.

**Q. Who cleans our stalls?**

A. You are responsible for cleaning your stall. Our staff DO not enter the stalls w/horses in them. Start a pile at the end of your aisle and our stall will come along to remove the manure. If it piles up too quickly, please contact the **Arena Manager, Dell Traylor or Asst. Manager, Casey Finstead.**

**Q. What do I need to bring for my horses' needs?**

A. Feed/hay (EXCA we will have 50lbs bales of coastal \$10)

\* Buckets

\* Muck rake

\* Flashlights

\* Rain gear (wearing layers will be best suited for Texas weather)

\* ATVs/4 wheelers allowed providing handled responsible. They are not allowed anywhere on the grounds outside of your horse/family needs. Thank you.

**Q. Are there horse supplies and tack in Punchy's Western Boutique?**

A. Yes, we carry a limited supply of horse, RV needs/tack.